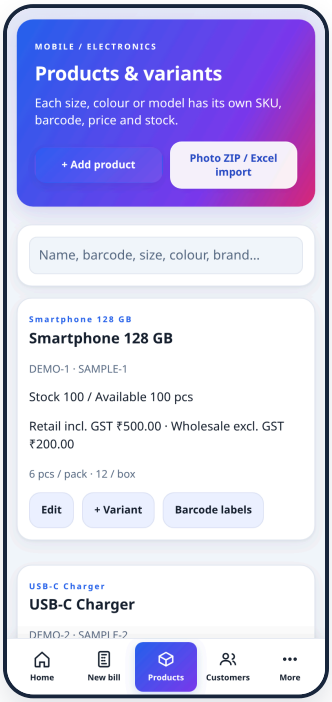
BUSINESS 07 · GET READY

Mobile / Electronics

Track the device as well as the sale.

Best for: Phone shops, electronics retailers, accessory stores and device-repair counters.



Actual app interface in an isolated browser preview. Fictional sample records; native activation and hardware are not demonstrated.

1. **Choose the preset**
   Settings → Features → Business type → Mobile / Electronics.
2. **Create device products**
   Enter brand / model, RAM, storage, barcode, prices and applicable tax.
3. **Enable serial tracking**
   Record unique IMEI / serials for opening stock and purchases. Set agreed warranty months and terms.

Your main tools
Products · Device repairs · Warranty & buyback · Accessory bundles · New bill

BUSINESS 07 · DAILY WORKFLOW

Follow these steps.

1. **Choose customer and device**
   Open New bill. Select the exact model / SKU and customer.
2. **Select the serial**
   Choose the device IMEI / serial from available stock. Confirm it against the physical unit.
3. **Add accessories**
   Add individual products or an accessory bundle. Check quantities and discounts.
4. **Review warranty**
   Confirm the warranty terms and duration stored with the sale.
5. **Record and save**
   Enter actual payment, save once and verify the printed serial / warranty information.
6. **Handle later service**
   Open Device repairs for intake and estimates, or Warranty & buyback for the relevant original-sale record.

> **Two phones, two identities**
> Opening stock has serials SAMPLE-A and SAMPLE-B. Sell SAMPLE-A: one phone remains, SAMPLE-B. A warranty claim for SAMPLE-A must link to that sale, not another device.

BUSINESS 07 · STAY IN CONTROL

Useful tools. Clear checks.

Repair intake

Record device, IMEI / serial, complaint, condition photos, received accessories and technician. Never store customer unlock passwords in notes.

Estimate to delivery

Add labour and parts, issue estimate, record approval and advances, then final invoice once. Record settlement or agreed credit before delivery.

Warranty claims

Start from an eligible original sale line; update claim status and supplier reference. A claim record does not guarantee manufacturer acceptance.

Used-device buyback

Use a separate used-device product and document the serial, condition and amount actually paid. Review legal ownership and required local records.

Before you finish

- ✓ Each tracked physical device has a unique serial.
- ✓ Serials on stock, bill and device agree.
- ✓ Warranty terms are stated before the sale.

An accessory bundle expands to its component products. Review component stock and rates before saving the bill.